

Electronic Visit Verification (EVV) is an electronic-based system that verifies when provider visits occur and documents the precise time services begin and end. It ensures that individuals receive their medically necessary services, and that Medicaid is being accurately billed. The Ohio Department of Medicaid has contracted with Sandata Technologies LLC to deliver the EVV system, as well as to provide system orientation and training to providers. It does not replace service documentation required by rule. EVV is not a billing system. Services continue to be billed through the Medicaid Billing System [eMBS].

### **EVV\_INFO report**

One of the provider weekly reports is the EVV\_INFO report. This indicates the first and last date of service submitted, the number of claims subject to EVV, and the number of units billed -vs- the number of units logged in EVV. In the example below the provider was 100% compliant.

|                          |          |
|--------------------------|----------|
| PROVIDER NUMBER          |          |
| ODM PROV MED NBR         |          |
| PROVIDER NAME            |          |
| FIRST DATE OF SERVICE    | 07/01/21 |
| LAST DATE OF SERVICE     | 07/30/21 |
| # CLAIMS SUBJ TO EVV     | 8        |
| EVV UNITS BILLED         | 131      |
| EVV UNITS LOGGED         | 131      |
| # DISTINCT SERVICE DATES | 8        |
| % CLMS W SUFF EVV UNITS  | 100.00%  |
| % CLMS W NO EVV UNITS    | 0.00%    |
| % CLMS W SOME EVV UNITS  | 0.00%    |

You may receive one or both of the errors below if the visits you logged in EVV do not match what you have billed. Currently claims are not being denied due to EVV, and this report is informational only.

(66) NO EVV TIMESHEET DATA FOUND. Electronic Visit Verification (EVV) is an electronic-based system that verifies when provider visits occur and documents the precise time services begin and end. Ohio Department of Medicaid has contracted with Sandata Technologies LLC to deliver the EVV system. eMBS has not found any data in the Sandata EVV system to verify the submitted claim.

(67) EVV UNITS ARE INSUFFICIENT. Electronic Visit Verification (EVV) is an electronic-based system that verifies when provider visits occur and documents the precise time services begin and end. Ohio Department of Medicaid has contracted with Sandata Technologies LLC to deliver the EVV system. eMBS has found an insufficient number of units in the Sandata EVV system to verify the submitted claim.

In the example below, the provider was **not** compliant.

PROVIDER NUMBER  
 ODM PROV MED NBR  
 PROVIDER NAME  
 FIRST DATE OF SERVICE 07/18/21  
 LAST DATE OF SERVICE 07/22/21  
 # CLAIMS SUBJ TO EVV 10  
 EVV UNITS BILLED 188  
 EVV UNITS LOGGED 0  
 # DISTINCT SERVICE DATES 5  
 % CLMS W SUFF EVV UNITS 0.00%  
 % CLMS W NO EVV UNITS 100.00%  
 % CLMS W SOME EVV UNITS 0.00%

| LAST NAME | FIRST NAME | MEDICAID BILLING NUMBER | SERVICE DATE | TOTAL EVV UNITS FROM BILLED CLAIMS | EVV VISIT UNITS LOGGED BY PROVIDER | ADDITIONAL EVV UNITS NEEDED | ERROR CODE |
|-----------|------------|-------------------------|--------------|------------------------------------|------------------------------------|-----------------------------|------------|
| JOHNSON   | JOHN       | 111111111111            | 7/18/2021    | 64                                 | 0                                  | 64                          | 66         |
| JOHNSON   | JOHN       | 111111111112            | 7/19/2021    | 28                                 | 0                                  | 28                          | 66         |
| JOHNSON   | JOHN       | 111111111113            | 7/21/2021    | 20                                 | 0                                  | 20                          | 66         |
| JOHNSON   | JANE       | 222222222222            | 7/20/2021    | 16                                 | 0                                  | 16                          | 66         |
| WILSON    | WINSTON    | 333333333333            | 7/20/2021    | 12                                 | 0                                  | 12                          | 66         |
| WILSON    | WINSTON    | 333333333333            | 7/21/2021    | 12                                 | 0                                  | 12                          | 66         |
| WILSON    | WINSTON    | 333333333333            | 7/22/2021    | 12                                 | 0                                  | 12                          | 66         |
| SMITH     | EDWARD     | 444444444444            | 7/20/2021    | 12                                 | 0                                  | 12                          | 66         |
| SMITH     | EDWARD     | 444444444444            | 7/22/2021    | 12                                 | 0                                  | 12                          | 66         |

As per OAC 5123:2-9-06 (B)(6): "Fifteen-minute billing unit" means a billing unit that equals fifteen minutes of service delivery time or is greater or equal to eight minutes and less than or equal to twenty-two minutes of service delivery time. Minutes of service delivery time accrued throughout a day shall be added together for the purpose of calculating the number of fifteen-minute billing units for the day. Billing should be submitted based on how service was provided and rounded according to rule.

Further information can be found on the Ohio Department of Medicaid's website:

[Electronic Visit Verification/Tools and Help Documents](#)